Privacy Policy

Mathsbox Limited is committed to protecting and respecting the privacy, safety and security of our registered (and prospective) subscribers. This policy explains in plain language who we are, how we collect and use information about our subscribers and privacy rights. If you have any questions or concerns about our use
of your information, then please contact us ask@mathsbox.org.uk

About Mathsbox Limited

Mathsbox Limited (Company Number: 8944116) is a UK based company which produces maths resources which are shared online for the use of 'Schools' or 'Individual' subscribers. For more information about Mathsbox Limited, please see our website at www.mathsbox.org.uk.

Each resource created by Mathsbox Limited is owned by Mathsbox Limited but can be used by our subscribers.

What Personal Information we collect?

We collect the following categories of personal information:

School Subscriptions
In the case of school/educational institution subscriptions we collect:
• School's name, address and if available an email address for invoices (for billing purposes)
• The name and email address of a contact at the school (so we can provide a username and password)

Individual Subscribers
In the case of 'Individual' subscribers, we collect:
• Address (for billing purposes)
• Name and email address (so we can provide a username and password)

In general, we do not collect details about the Mathsbox resources used by our subscribers or their interactions with the Mathsbox website, but Individual subscriptions may be flagged, if multiple logins are detected indicating that the details may have been shared.

Please note that by registering with the Mathsbox Limited, the subscriber's consent to provide us with information, and use this information is deemed to be given. Subscribers who do not wish to give this consent must not use or register with the Site.

We do not however collect any unnecessary personal information.

How does Mathsbox Limited collect Personal Information?
The information required to register as a subscriber is obtained directly from the 'School' or 'Individual.' This is provided via an online form/email or post, voluntarily by completing an 'Order/Renewal' form or providing the information required in an alternative form (e.g. Purchase Order)

What does Mathsbox Limited do with your Personal Information?
We only collect the information needed to generate an invoice/receipt for accounting purposes. The email contact provided will only be used to communicate with the user to provide the login details allocated and, if required, communications regarding late payments.

Who does Mathsbox Limited share my personal information with?
We will keep personal information confidential and will not sell or share information to advertisers or any external third parties.

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How does Mathsbox Limited keep my personal information secure?
The information we collect is stored electronically, with security measures regularly updated, for the duration of the active subscription.

We use a third party payment to process credit card payments made to us. We do not access or retain any credit card details ourselves.

Subscribers are responsible for keeping usernames and passwords confidential.
Subscribers should be aware that unfortunately the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our Site; any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorized access.

Data Retention
We retain personal information we collect from Users during the duration of the 'active' subscription.
When a subscription is not renewed, the information stored electronically will be deleted 3 months after the expiry date.
Any subscriber cancelling a subscription has the right to request the removal of their information and any information stored electronically will be removed within 7 days of receiving the request

Use of cookies
Cookies are text files containing small amounts of information which are downloaded to your device when you visit the Mathsbox website. These cookies are essential in order to enable you to move around the website and use its features, such as accessing secure areas of the website. Without these cookies functionality of parts of the website will be limited. Cookies are not used to track usage or record user interactions with the website without user permissions.

You may at any time restrict, disable or delete the cookies by via your web browser settings, however, you may not be able to access some parts of the website and some features may not function properly or be available to you.

Data Protection Rights (User)
Users have the following data protection rights:

- If a User wishes to access, correct or update their personal information, or that of their school they can do so at any time by contacting us at ask@mathsbox.org.uk
- If we have collected and Users' personal information with their consent, then Users can withdraw their consent at any time. Withdrawal of consent will result in cancellation of the subscription and removal of any information stored electronically.
- Users have the right to complain to a data protection authority about our collection and use of their personal information. For more information, please contact your local data protection authority

We respond to all requests we receive from individuals wishing to exercise their data protection rights in accordance with applicable data protection laws.

Updates to this Privacy Notice
We will obtain your consent to any material Privacy Notice changes if and where this is required by applicable data protection laws. Users will be deemed to have consented to any such changes by their continued use of the Site following any changes being made.

How to Contact Us
If you have any questions or concerns about our use of your personal information, please contact us using the following details: ask@mathsbox.org.uk

Privacy Policy

Updated 17/12/24

GDPR COMPLIANT - MATHSBOX LIMITED

To the best of our knowledge and understanding Mathsbox Limited is currently compliant with GDPR

- We do not have Data Protection Officer as we are not required to under GDPR due to the size and type of our organisation, but Sandra Douglas (ask@mathsbox.org.uk) will deal with all data protection matters.
- Subscribers have the right to request the removal of their information following the cancellation of a subscription.
- We will delete subscribers' personal information where we no longer have a legitimate business need to process or hold it.
- We keep all personal information confidential and do not sell or share information to any third parties.
- We do not hold any financial information about our users.