Website Terms and Conditions



Welcome to Mathsbox Limited (the "Website"). These terms of conditions ("Terms") govern your use of the subscription service and the content, materials, and services available through the subscription. By accessing or using the Website, you agree to comply with and be bound by these Terms. If you do not agree to these Terms, please do not use the Website. We reserve the right to ammend these terms and conditions at any time but notice will be given of any changes.

Please read our terms carefully before you start to use our sites, as they will apply to your use of our site. This version of our terms was published in August 2023.

1. Subscription

- 1.1. By subscribing to Mathsbox, you gain access to the whole range of resources and materials for the duration of your subscription
- 1.2 You are responsible for maintaining the confidentiality of your account information and for all activities that occur under your account.

2. Subscription Type

- 2.1. Our 'school' accounts are multi-user accounts and can be used by multiple users within the school. Login details and resources cannot be shared with members outside of the school/organisation.
- 2.2. Our 'individual' accounts are single-user accounts (see terms of use).

3. Using the Materials

- 3.1. All the material displayed on the website belongs to Mathsbox Limited and may be used by subscribers. The right to use the materials ceases when a subscription expires, and any 'saved' resources must be deleted.
- 3.2 You may retrieve and display the content on a computer screen or projection, print pages on paper and save pages in electronic form on disk, but not on any server or storage device linked to an external network which can be freely accessed without password protection.
- 3.3 You may not without prior written permission from Mathsbox Limited
 - Redistribute any of the content or supply it to other people outside of your institution
 - Create a database or 'collection' in electronic or printed form, by systematically downloading (or editing) any or all of the content
 - Reproduce or in any way commercially exploit any of the content

All reasonable effort has been made to ensure the accuracy of the content of the materials. Any errors brought to our attention will be corrected and the materials appropriately updated.

All reasonable efforts have been made to ensure the security of the website but we offer no additional warranties (outside those already provided by law) and cannot guarantee that a virus, or anything else with destructive properties, will not result from the use of the website or materials. Any material obtained by you from us, by using materials, is done so at your own risk on the understanding that you are solely responsible for any damage to your computer system that may result.

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4. Payment and Suspension

- 4.1. You agree to pay the subscription fee as specified on the site at the time of subscription. Fees are non-refundable unless otherwise specified in these Terms.
- 4.2. You understand that the price quoted on our site is in UK pounds

For School Subscriptions:

- 4.3 For schools which are part of a trust or 'merged' school a subscription is required for each campus/site of use unless multiple site use is arranged prior to purchase with Mathsbox Limited.
- 4.4 Login details will be emailed to the contact provided upon receipt of the order. An invoice will also be issued (30 days payment terms).

The fee is payable by BACS, online by CARD or a cheque made payable to Mathsbox Limited. We will request certain information from you to process your order, this will be treated as confidential and will be used for the sole purpose of providing our service to you. Details will not be disclosed to a third party unless we are required to do so by law. See our PRIVACY POLICY below.

4.5 If payment is late, continued access to the materials cannot be guaranteed. A late payment notice will be emailed to the invoice contact as a warning of account suspension.

For Individual Subscriptions:

- 4.6 Payment is required before sending the order details.
- 4.7 If 'your' school subsequently subscribes within 30 days of the purchase of your individual subscription, a full refund will be available to you (upon request).
- 4.8 The login details for an individual subscription are only for the use of the subscriber and must not be shared. Any resources downloaded/printed must not be shared with colleagues.

5. Cancellation and Termination

The annual subscription will not automatically renew

You are entitled to cancel your agreement with us at any time during the period of **seven days** from when we notify you that your subscription commences. To exercise that right you must send us your notice by email to **ask@mathsbox.org.uk**. Your 'username' will be deactivated with immediate effect and the fee paid for the subscription refunded. Please see the PRIVACY POLICY for information about retention of information where applicable. We reserve the right to end this agreement at any time if you are in breach of the terms and conditions set out here.

Notice can be given in writing to end the agreement with us at any time but unless we are in breach of our obligations to you, you will not be entitled to any refund of the Fee paid by you.